

FlexShield Service Bundles

Component	FlexShield Basic	FlexShield Standard	FlexShield Enhanced
Endpoint Management			
24/7 endpoint monitoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Proactive patch deployment		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Application deployment		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Device profiling and control		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting			<input checked="" type="checkbox"/>
Data Security			
M365 / Google user data backup	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
M365 security policy templates		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cloud backup validation and reporting		Option	<input checked="" type="checkbox"/>
Extended security detection and response (XDR)			<input checked="" type="checkbox"/>
Endpoint Security			
Advanced antivirus EDR and threat protection	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Web threat protection		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
24/7 security detection and response (MDR)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Vulnerability detection		Option	<input checked="" type="checkbox"/>
Email Protection			
Email filtering antivirus and antimalware	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email threat warning labelling		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email tamper-proof archive		Option	<input checked="" type="checkbox"/>
Staff Productivity / Security			
Password management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Managed cyberawareness training		Option	<input checked="" type="checkbox"/>

Bolt-On Service Bundles

Bolt-On	FlexShield Core	FlexShield Basic	FlexShield Enhanced
Support Services			
Remote support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Proactive maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
First response SLA	4h	2h	1h
Training and advice	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Annual review meeting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Third-party vendor support		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Bolt-On	FlexShield Core	FlexShield Basic	FlexShield Enhanced
On-Premises Option			
Network monitoring		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
On-premises attendance		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Infrastructure device patching		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Infrastructure device management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

On-premises attendance within Oxfordshire

Bolt-On	FlexShield Core	FlexShield Basic	FlexShield Enhanced
Governance Option (2 hours / month)			
Business continuity		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Granular IT Policies		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Warranty management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Budget and planning		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Incident management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Third-party liaison		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Vendor assessment support		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Accreditation support		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Audit and inventory management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>