

Flex IT Cloud Backup Services



In a digital world, the loss or damage of data can freeze operations and compromise trust in an instant. It is a scenario that no organisation wants to experience, yet cyber breaches and attacks are common. No business is immune to having its IT compromised, yet the impact can be reduced with a planned response.

A secure and resilient data backup is a key part of comprehensive business continuance measures. Our Essential Back-up-as-a-Service provides reliability, peace of mind and the ability to recover, at speed, when needed - can you afford to be without it?

Essential Back-up-as-a-Service (E-BaaS)

EBaaS provides regular, automated backup of

- specific data or applications
- entire backup images for all types of physical or virtual devices
- selected cloud services: Microsoft 365 and Google Workspace.

Your data is fully encrypted and securely stored in UK-based datacentres (other regions by arrangement).

We work with you to agree on an appropriate backup strategy, data retention period and initial cloud capacity as part of the setup process. No rigid thinking about scopes, timetables, disruption to staff or data volume limits.

Backups are retained in a tree of previous versions, for a defined retention period. This means that previous versions of corrupted, damaged or encrypted files can always be recovered from any time point up to the backup horizon.

Data volume is arranged in tiers, each with a fixed price per month. If capacity is reached, our services automatically upgrade to the next level, ensuring no data is missed. Coupled with our routine checks, you know we've got your back.

EBaaS benefits:

- Backup storage from the cloud 99.99% availability
- Fully encrypted end-end data transfer
- 'Set it and forget it' configuration

EBaaS is compatible with:

- Windows & Mac Workstations
- Windows & Linux Servers
- VM Ware, ESXi, Hyper-V & Virtuozzo Hosts
- Microsoft application servers, including SQL, Exchange, Active Directory
- Microsoft Office 365

EBaaS Charges

With our itemised pricing, you only pay for the backup that your business needs. Charges for the service have two components, Licenses and Storage.

Licenses

Cloud service licenses	Cost per calendar month
M365 Full Backup inc.- Mailbox, OneDrive, Teams & Sharepoint.	£3 per user*
Public Folder	£3 per folder

* All licensed users in the tenancy must be activated & backed up

Device licenses	Cost per calendar month
Physical server	£24 per device
Virtual server	£6 per device
Physical workstation	£3 per device

Storage

Capacity Tier	0.5TB	1TB	2TB	4TB	8TB	16TB	36TB
Per month	£26	£49	£91	£168	£330	£638	£1386

Protecting Data Against Damage or Loss

EBaaS ensures that the data is securely and invisibly backed up, following your schedule. We have the ability to import and export bulk data for the part or entire restoration of essential files, applications, systems or cloud services at speed. You can rely on us to keep technology functioning at all times, even in the event of an incident.

